

Initial Report

Medicaid Benefits and Services
Families Know Best - March 2019

1 - What is your place of residence?

Answer	Count
New Castle County, DE	16
Kent County, DE	4
Sussex County, DE	4
Other - Pennsylvania Resident	2
Other- New Jersey Resident	1
Other- Maryland Resident	0
Total	27

2 - What is your child's disability or health condition?

What is your child's disability or health condition?	Count
Autism	9
Down syndrome	2
Trisomy 21	1
Rett Syndrome	1
Traumatic Brain Injury	1
Type 1 Diabetes	1
Mental and behavioral issues	1
mild intellectual disability	1
Development delay	1
Other (not specified)	3
Multiple:	6
autism, severe developmental delays	
Autism, asthma	
Rare genetic disorder, CP	
Polymicrogyria - hemiplegia, epilepsy, dev delay	
CP, seizures	
Epilepsy and ADHD	

4 - Please identify yourself.

Answer	Count
Mother	24
Father	2
Legal Guardian	1
Foster Parent	0
Other (please specify)	0
Total	27

3 - What is the age of your child?

Answer	Count
0-4 years old	1
5-11 years old	13
12-21 years old	11
over 21 years old	2
Total	27

5 - What is your race/ethnicity? (Check all that apply)

Answer	Count
White	20
Black or African American	6
Hispanic, Latino, or Spanish Origin	2
Asian	3
American Indian or Alaska Native	0
Native Hawaiian or Pacific Islander	1
Other (please specify)	0
Total	32

6 - Do you consider your child's health insurance coverage to be adequate to meet your child's needs?

Answer	Count
Yes	21
No (please explain below):	6
Total	27

No (please explain below): - Text

The services the insurance provides that not meet the needs of the child, and have to be supplemented by all the different support agencies within the state.

primary and also secondary medicaid did not cover specialized needs like more than 2 dental cleanings per year, autism related testing, and personal training to help develop motor skills with a professional who is trained to customize the physical activity. ABA coverage is not good for either insurance and difficult for families and providers to know what is covered for ABA and what the end cost will be out of pocket

Our primary insurance alone, Cigna, is definitely not adequate. Usually having Medicaid as a secondary is adequate, however I am finding that Cigna is denying coverage more often.

No providers, no coverage, everything needs prior authorization

Our insurance is not affordable enough.

My son needed placement in a residential setting and neither of his ins would cover it so he didn't receive the help he desperately needed until the state was involved thru his school

7 - Does your child currently receive benefits or services through Medicaid?

Answer	Count
Yes	21
No	6
Total	27

8 - For which services are you currently using Medicaid? (Check all that apply.)

Answer	Count
Medical services	16
Therapies (i.e. physical therapy, occupational therapy, speech pathology, etc.). Please specify.	11
Dental services	10
Medical transportation services	1
Incontinence supplies	7
Other. Please specify.	4
Total	49

8 - For which services are you currently using Medicaid? (Check all that apply.)

Q31_2_TEXT - Therapies (i.e. physical therapy, occupational therapy, speech pathology, e...

Therapies (i.e. physical therapy, occupational therapy, speech pathology, etc.). Please specify. - Text
Can not access a provider willing to accpet medicaid or waitlist is extensive
Outpatient PT
PT, Speech and feeding and hypotherapy
Speech, occupational
OT, PT, Speech

Q31_7_TEXT - Other. Please specify.

Other. Please specify. - Text
My son is currently in an out-of-state residential facility. Because of this, we aren't using Medicaid services at the moment. When he is at home, though, we use Medicaid as his secondary insurance for medical services and therapies
Nursing
Pulmonologist, allergist, immunologist, genetic doctor, hematologist
DME

9 - Is Medicaid your child's primary or secondary insurance?

Answer	Count
Primary	8
Secondary	12
Total	20

10 - With which Medicaid Managed Care Organization is your child currently enrolled?

Answer	Count
Highmark/Blue Cross Blue Shield of DE	20
AmeriHealth Caritas Delaware	0
Total	20

11 - Have you ever had to change your Medicaid Managed Care Provider?

Answer	Count
Yes	8
No	12
Total	20

12 - Was this change by choice or due to the managed care provider no longer offering benefits?

Answer	Count
Changed by choice.	3
Managed care provider no longer offered benefits. Please explain.	5
Total	8

11_4_TEXT - Managed care provider no longer offered benefits. Please explain.

Managed care provider no longer offered benefits. Please explain. - Text
Left Practice
We used to have Diamond State

13 - Was the transition to another managed care provider a smooth one?

Answer	Count
Yes	7
No. Please explain.	1
Total	8

14 - Are you familiar with the Children's Community Alternative Disability Program through the Delaware Division of Medicaid & Medical Assistance?

Answer	Count
Yes	9
No	17
Total	26

15 - Does your child receive Medicaid coverage through the Children's Community Alternative Disability Program?

Answer	Count
Yes	7
No	2
Total	9