

Initial Report

School Re-opening and Related Services during COVID-19 Pandemic

Families Know Best - September 2020

1 - What is your place of residence?

Answer	%	Count
New Castle County, DE	58.33%	14
Kent County, DE	16.67%	4
Sussex County, DE	8.33%	2
Other - Pennsylvania Resident	12.50%	3
Other- New Jersey Resident	4.17%	1
Other- Maryland Resident	0.00%	0
Total	100%	24

2 - What is your child's disability or health condition?

Answer	%	Count
Attention Deficit Hyperactivity Disorder	0.00%	0
Autism Spectrum Disorder	33.33%	9
Cerebral Palsy	4.17%	1
Diabetes	4.17%	1
Down syndrome	4.17%	1
Epilepsy	4.17%	1
Traumatic Brain Injury	4.17%	1
Other (please specify): (see next slide for responses)	12.50%	3
Multiple disabilities (please specify): (see next slide for responses)	33.33%	7
Total	100%	24

2 - What is your child's disability or health condition?

Other (please specify): - Text

Deaf

Rett Syndrome

mild intellectual disability

Multiple Disabilities (please specify): - Text

Right hemisphere polymicrogyria - resulting in cerebral palsy , epilepsy and developmental delay

Extra gene; mental and physical disabilities

Muscular dystrophy, trach, vent, Chron's

genetic dx, cp, seizure disorder, etc.

Epilepsy and ADHD

Down Syndrome/Autism Spectrum/OCD

ASD,ADHD

3 - What is the age of your child?

Answer	%	Count
0-4 years old	0.00%	0
5-11 years old	41.67%	9
12-21 years old	50.00%	13
over 21 years old	8.33%	2
Total	100%	24

4 - Please identify yourself.

Answer	%	Count
Mother	95.83%	23
Father	4.17%	1
Legal Guardian	0.00%	0
Foster Parent	0.00%	0
Other (please specify):	0.00%	0
Total	100%	24

5 - What is your race/ethnicity? (Check all that apply)

Answer	%	Count
White	69.23%	19
Black or African American	11.54%	2
Hispanic, Latino, or Spanish Origin	0.00%	0
Asian	11.54%	3
American Indian or Alaska Native	3.85%	1
Native Hawaiian or Pacific Islander	0.00%	0
Other (please specify):	3.85%	1
Total	100%	26

Other (please specify): - Text

I am white; my Deaf child is Asian

6 - Do you consider your child's health insurance coverage to be adequate to meet your child's needs?

Answer	%	Count
Yes	75.00%	18
No (please explain below):	25.00%	6
Total	100%	24

No (please explain below): - Text

No ABA services accept the insurance, and they won't let us go out of network for services and so my child suffers.... toileting and self care aren't priorities...

Does not cover home health aids and prescription coverage is also limited

When combined with secondary Keystone First

It does not cover DME or providers that are not in network, even when there are no providers in network

Apparently in PA, Medicaid does not pay a high enough wage for home health aides so they are impossible to find part time!!

My primary insurance always denies us adaptive equipment even though it's medically necessary.

7 - Which of the following services does your child typically receive at school?

(Check all that apply)

Answer	%	Count
Speech-Language Pathology	25.45%	13
Audiology	1.82%	1
Psychological services	7.27%	4
Interpreting services	1.82%	1
Physical therapy	16.36%	9
Occupational therapy	25.45%	13
Counseling	3.64%	2
Other (please specify) (see next slide for responses)	18.18%	11
Total	100%	55

7 - Which of the following services does your child typically receive at school? (Check all that apply)

Other (please specify) - Text

Vision

n/a

extra learning help

My son is already out of school

One on one teaching

None

N/a

Vision, assistive tech. Art therapy, music therapy, adaptive PE, recreation therapy

NA homeschool

vision-DVI

Social skills training

8 - Is your child still receiving needed services from the school during the COVID-19 pandemic?

Answer	%	Count
Yes (see follow-up question #10)	41.67%	10
No (see next slide for barriers)	58.33%	14
Total	100%	24

9 - What are the barriers to receiving needed services?

What are the barriers to receiving needed services?

-He's nonverbal on a online platform that relies on talking....

-He's afraid of zoom

- he won't sit in one place

Not available

No longer in school

None, not required at this time

N/A

school closed

Not enough services

To be fair, his OT is only once a month at this point, and we've only had three weeks of school so far, so he may still get the consults/sessions as needed. Audiology was more so as needed, and he hasn't worn his HAs since the pandemic started. He will most likely go back to wearing them when he can return to school in-person.

They don't offer them

N/a

School is not in session

Zoom services rely too much on the parent. The types of services my son receives require skills and environment I don't have, and while the teachers & therapists are wonderful, seeing them on screen is not sufficient for a child with severe disabilities.

Homeschool does not allow services from school system

Parents declined due to child's lack of ability to participate remotely

10 - Which of the following services is your child currently receiving from the school?

(Check all that apply)

Answer	%	Count
Speech-Language Pathology	35.00%	7
Audiology	0.00%	0
Psychological	5.00%	2
Interpreting services	0.00%	0
Physical therapy	20.00%	4
Occupational therapy	30.00%	6
Counseling	0.00%	0
Other (please specify) (see below for responses)	10.00%	3
Total	100%	20

Other (please specify) - Text

DVI

extra learning help

Social skills building

11 - How are services currently being delivered by the school? (Check all that apply)

Answer	%	Count
In-home in person	0.00%	0
In-home remotely	77.78%	8
Out of home	0.00%	0
Other (please specify) (see below for responses)	22.22%	2
Total	100%	10

Other (please specify) - Text

At school. (My son currently lives at Foundations Behavioral Health in Doylestown and attends the school on its campus.)

at school

12 - Is your child currently receiving needed services from some place other than school?

Answer	%	Count
Yes (see next slide for follow-up question)	43.48%	10
No (see below for barriers)	56.52%	14
Total	100%	24

What are the barriers to receiving services outside of the school?

He had sensory processing disorder and won't wear a mask. He doesn't understand social distancing. He's a tactile child and needs physical contact to connect with others...

Safety

most appointment are online

N/A

Cost and time

He typically sees his audiologist at A.I. twice a year, but appts were canceled back in spring and we are still waiting to reschedule.

Risks of catching the disease.

No providers

N/a

N/a

Don't want to introduce germs from providers who see lots of patients.

n/a

Time

His schools in NJ

14 - Which of the following services is your child currently receiving from some place other than school? (Check all that apply)

Answer	%	Count
Speech Pathology	25.00%	4
Audiology	0.00%	0
Psychological	0.00%	0
Interpreting services	0.00%	0
Physical therapy	37.50%	6
Occupational therapy	18.75%	3
Counseling	12.50%	2
Other (please specify)	6.25%	1
Total	100%	16

Other (please specify) - Text

none

15 - How are outside services currently being delivered? (Check all that apply)

Answer	%	Count
In-home in person	20.00%	2
In-home remotely	20.00%	2
Out of home	50.00%	5
Other (please specify)	10.00%	1
Total	100%	10

Other (please specify) - Text

none

16 - If your child is not receiving needed services/supports at school, are you aware that Medicaid may be able to assist you in obtaining these services for your child during the pandemic?

Answer	%	Count
Yes	52.17%	13
No	47.83%	11
Total	100%	24

17 - Have you needed to seek out child care services during the pandemic?

Answer	%	Count
Yes (see follow-up question #18 below)	30.43%	7
No (see follow-up question #24)	69.57%	17
Total	100%	24

18 - In what circumstances were you seeking out child care services? (Check all that apply)

Answer	%	Count
Enable work outside the home	19.23%	5
Relieve emotional stress/parent burnout	15.38%	4
Attend to the needs of other family members	19.23%	5
Attend to personal needs (social/business/recreational/medical)	11.54%	3
Complete household tasks/chores	19.23%	5
Participate in caregiver support/training	7.69%	2
Emergency situation	7.69%	2
Other (please specify):	0.00%	0
Total	100%	26

19 - In what setting did you seek to receive child care services? (Check all that apply)

Answer	%	Count
In-home	85.71%	6
Out-of-home	14.29%	1
Other (please specify):	0.00%	0
Total	100%	7

20 - Were you able to access and use child care services?

Answer	%	Count
Yes	28.57%	2
No (see question #23 for barriers)	71.43%	5
Total	100%	7

21 - Is the amount of child care services you receive meeting your needs?

Answer	%	Count
Yes	50.00%	1
No (please explain): (see below for response)	50.00%	1
Total	100%	2

No (please explain): - Text

Receiving only 4 hours through home health care. she does need assistance in all of her self-care skills

22 - Are you satisfied with the quality of the child care services you have received?

Answer	%	Count
Yes	100.00%	2
No (please explain):	0.00%	0
Total	100%	2

23 - What were the barriers to accessing child care services?

What were the barriers to accessing child care services?

Fear of COVID

no providers

no center open for autism of 17 year old

No money no providers,

finding someone capable and competent medically in her care and if did cant afford to pay

24 - I have not sought child care services because: (Check all that apply)

Answer	%	Count
I am able to provide adequate care to my child without assistance.	40.00%	8
I have enough assistance and do not need child care services.	15.00%	3
I have family or friends to ask for help.	10.00%	3
My child won't stay with someone he/she does not know.	5.00%	1
I am concerned or have difficulty with outsiders caring for my child.	0.00%	0
I do not know where to find services.	0.00%	0
I do not have funding to pay for care.	0.00%	0
Services are too difficult to obtain.	0.00%	0
My child requires too much specialized care.	10.00%	2
I haven't found a trusted provider yet.	0.00%	0
Other (please specify): (see next slide for responses)	20.00%	5
Total	100%	20

24 - I have not sought child care services because: (Check all that apply)

Other (please specify): - Text

She has nursing coverage

My son does not need any.

I am concerned about covid being brought into the home

My son does not live with me right now.

I do not work out of home and when we've needed a break I've had my mom and brother for respite

25 - Do you currently have a need for after-school care for your child?

Answer	%	Count
Yes (see next slide for follow-up question)	13.04%	3
No (see follow-up question #31)	86.96%	21
Total	100%	24

26 - In what circumstances were you seeking out after-school care services? (Check all that apply)

Answer	%	Count
Enable work outside the home	25.00%	2
Relieve emotional stress/parent burnout	12.50%	1
Attend to the needs of other family members	25.00%	2
Attend to personal needs (social/business/recreational/medical)	25.00%	2
Complete household tasks/chores	12.50%	1
Participate in caregiver support/training	0.00%	0
Emergency situation	0.00%	0
Other (please specify):	0.00%	0
Total	100%	8

27 - Were you able to access after-school care for your child?

Answer	%	Count
Yes	0.00%	0
No (see follow-up question #30)	100.00%	3
Total	100%	3

28 - Is the amount of after-school care you receive meeting your needs?

Answer	%	Count
Yes	0.00%	0
No (please explain):	0.00%	0
Total	100%	0

29 - Are you satisfied with the quality of the after-school care you have received?

Answer	%	Count
Yes	0.00%	0
No (please explain):	0.00%	0
Total	100%	0

30 - What were the barriers to accessing after-school care?

What were the barriers to accessing after-school care?

No after-school care for 17 year old with autism

No money no providers

getting nurses that are reliable and or cant find people trained in childs needs and afford to pay them

31 - I have not sought after-school care because: (Check all that apply)

Answer	%	Count
I am able to provide adequate care to my child without assistance.	34.48%	10
I have enough assistance and do not need child care services.	3.45%	1
I have family or friends to ask for help.	6.90%	2
My child won't stay with someone he/she does not know.	6.90%	2
I am concerned or have difficulty with outsiders caring for my child.	3.45%	1
I do not know where to find services.	0.00%	0
I do not have funding to pay for care.	6.90%	2
Services are too difficult to obtain.	3.45%	1
My child requires too much specialized care.	10.34%	3
I haven't found a trusted provider yet.	0.00%	0
Other (please specify): (see next slide for responses)	24.14%	8
Total	100%	29

31 - I have not sought after-school care because: (Check all that apply)

Other (please specify): - Text

Nursing

Not needed

My son is 20 years old.

Don't need

I am concerned about Covid

I am home with my child. I dont work and stay home for her.

My son does not live with me right now.

Do not need after school care

32 - Is there any other information you would like to share in regards to child care or after school services?

Is there any other information you would like to share in regards to child care or after school services?

No

No

None

cannot send him out of house because of panadamic

No

In looking for care for my daughter, there are not many options out there.

n/a

Not at this time

N/A

No

Delaware needs to open centers/child care for autism that actually service levels of the autism spectrum disorder.

32 - Is there any other information you would like to share in regards to child care or after school services? - continued

Is there any other information you would like to share in regards to child care or after school services?

None

My son's school is currently offering virtual after-school programming which has been wonderful as another way for him to connect a bit with peers and other Deaf and/or signing adults.

No. Everything has been covered in this survey.

No, except that he didn't even get any summer school/ camp

N/a

Nope

We have 23 different Zoom sessions per week for our son. There is no way to keep his interest in a screen nor meet his needs this way. We would trust his school with a low population and proper protocols but they do not plan to open until at least February.

no

No.

32 - Is there any other information you would like to share in regards to child care or after school services? - continued

Is there any other information you would like to share in regards to child care or after school services?

need assistance in finding caregivers that could watch special needs ad typical children that could be affordable or have assistance in finances to help pay so I can work more hours and or run errands or get to my own counseling and support so I can be okay

Can DDDS provide a list of agencies that offer after school services or child care?

No

No I do not use these services at all