

Initial Report

Durable Medical Equipment

Families Know Best - November 2018

1 - What is your place of residence?

Answer	Count
New Castle County, DE	11
Kent County, DE	4
Sussex County, DE	2
Other - Pennsylvania Resident	1
Other- New Jersey Resident	1
Other- Maryland Resident	0
Total	19

2 - What is your child's disability or health condition?

What is your child's disability or health condition?	Count
ASD	10
Down Syndrome	1
Type 1 Diabetes	1
TBI	1
Rett syndrome	1
CDK13 genetic mutation	1
Multiple:	4
Polymicrogyria - left hemiplegia, epilepsy, dev delay	
Autism, asthma, malabsorption disorder	
Autism, motor deficits	
autism (also severe developmental disabilities, ADHD, and OCD)	
Total	19

3 - What is the age of your child?

Answer	Count
0-4 years old	1
5-11 years old	7
12-21 years old	10
over 21 years old	1
Total	19

4 - Please identify yourself.

Answer	Count
Mother	19
Father	0
Legal Guardian	0
Foster Parent	0
Other (please specify)	0
Total	19

5 - What is your race/ethnicity? (Check all that apply)

Answer	Count
White	14
Black or African American	1
Hispanic, Latino, or Spanish Origin	0
Asian	3
American Indian or Alaska Native	0
Native Hawaiian or Pacific Islander	0
Other (please specify)	1
Total	19

Other (please specify) - Text

multi-racial (can't check all that apply)

6 - Do you consider your child's health insurance coverage to be adequate to meet your child's needs?

Answer	Count
Yes	12
No (please explain)	7
Total	19

6 - Do you consider your child's health insurance coverage to be adequate to meet your child's needs?

No (please explain below): - Text

No access to ABA

Difficult to get services and supplies approved

No providers, no coverage, too much red tape for anything this is supposed to be covered

difficult to determine therapeutic benefits, ABA, and how the primary insurance and secondary work together or don't

Primary insurance would never be adequate alone. However, with Medicaid, most of her needs are met.

ABA is covered but minimally

My son needed needed to be in a residential setting for a yr and my ins wouldn't of paid for it so PBH & the school district needed to be the ones to make the decision and pay for it

7 - Have you ever needed to obtain durable medical equipment and/or medical supplies for your child? Examples include: hospital beds, pressure mattresses, lift beds, mobility aids (such as walkers, scooters, canes, crutches and wheelchairs), personal care aids (such as bath chairs, commodes, dressing aids), prostheses, orthotics, oxygen concentrators, monitors, ventilators, etc.

Answer	Count
Yes	9
No	10
Total	19

8 - What type of equipment and/or supplies did your child need?

What type of equipment and/or supplies did your child need?

Helmet, wheelchair

Nebulizers and accessories, medical foods, sensory and safety equipment

wound dressings for his SIB

Wheelchair, feeding chair, shower chair, stander

enteral pump (and attendant supplies)

Oxygen tank, walker, orthotics for wrist/hand, ankle/foot orthotics

diapers and assistive technology for communication

Insulin pump and continuous glucose monitor

Wheel Chair

9 - Were you able to obtain the needed equipment and supplies?

Answer	Count
Yes	7
No	2
Total	9

16 - What barriers prevented you from obtaining the needed equipment for your child? (Reason for “No” response above)

What barriers prevented you from obtaining the needed equipment for your child?

No dme provide that carried the supplies and participated with insurance. Doctors did not follow thru with the prior authorizations

Primary insurance did not pay, but secondary insurance (Medicaid) does.

10 - Were the supplies and/or equipment received in a timely manner?

Answer	Count
Yes	6
No. Please specify.	1
Total	7

#	Answer
No. Please specify	All DME seems to take at least 6 months from the time of ordering until it is received

11 - Where did you obtain the needed equipment and/or supplies?

Where did you obtain the needed equipment and/or supplies?

I can't remember the suppliers name

Mckesson Patient Care Solutions

Al DuPont or Chop

I apologize; it has been several years and I have forgotten the name of the supplier; they were associated with Christiana Care and their name changed.

Oxygen was delivered, hand orthotics I ordered myself online and foot orthotics were through Orthologix

Solara medical

Medical Supply in New Castle

12 - Were you satisfied with the equipment and/or supplies your child received?

Answer	Count
Yes	7
No. Please explain.	0
Total	7

13 - Did someone help you with the process of obtaining the needed equipment and/or supplies?

Answer	Count
Yes	5
No	2
Total	7

14 - Who helped you in obtaining the needed equipment and/or supplies?

Who helped you in obtaining the needed equipment and/or supplies?
School nurse
The clinicians at the specialized hospitals
Staff at Al duPont Hospital
Therapists and physiatrist
The pump company and Solara

15 - What type of help did you receive?

What type of help did you receive?

She contacted the Company and asked for the required information as well as giving them the dimensions needed to obtain the correct size dressings Daniel needed

PT consult with DME provider and orthopedist

They taught me how to replace my son's G-tube and how to hook him up to the pump. If I recall correctly, they also arranged for the initial supply shipment.

OT helped with measurement and brand recommendations , Orthologix casted her foot and ordered cascade afo then made adjustments as needed and added straps, padding , etc

Answer questions, guide me through the process