

MANAGED CARE ORGANIZATION (MCO) Calls 2023

JOIN US THROUGH ZOOM EVERY SECOND TUESDAY OF THE MONTH AT 11 AM



WHAT IS THE MCO CALL?

- A forum where parents and caregivers have the opportunity to ask questions and discuss issues they are having with their medicaid mco (Highmark Health Options or AmeriHealth Caritas).
- Common issues discussed have Included: care coordination requests, in home care hours, denials, therapies, private duty nursing, supplies, equipment and medication.
- During the call partner organizations can help problem solve with you.

WHO SHOULD CALL? WHY CALL?

- Parents or caregivers of children with special health care needs, mental health/behavioral or emotional needs, who have questions and concerns regarding the Medicaid Insurance they have for their children.
- Any organization, provider or state agency with questions or calling to listen and learn.
- Adults who have Amerihealth Caritas or Highmark Health Options as their Medicaid MCO through Delaware First Health.

2023 MCO CALL SCHEDULE

• February 14	• August 8
• March 14	• September 12
• April 11	• October 10
• May 9	• November 14
• June 13	• No Calls July or December

To register for the MCO call, scan the QR code, visit our event calendar at picofdel.org/events, call the office at 302.999.7394, or email us at picofdel@picofdel.org.



Register for the
MCO call by
scanning the
QR code.

